

DV

DUSTIN VAUGHN

INFORMATION TECHNOLOGY | (903) 910-9036

OBJECTIVE

I am seeking an Information Technology Role with an interest in Cyber Security, Network Administration, Social Media Marketing and Business Development, with the opportunity for growth both personal and professional.

SKILLS

- **Troubleshooting**
- **Sales Experience**
- **Customer Service Experience**
- **Networking**
- **Project Management**
- **Adobe and Microsoft Suites**
- **Creative Problem Solver**
- **Self-Motivated**
- **Python**
- **Active Directory**
- **Mobile Device Management**
- **VPN**
- **Virtualization**

EXPERIENCE

IT TECHNICIAN • HEALTH LAW CONSULTING GROUP LLC • JUL 2021 - CURRENT

Configured and designed network infrastructure from the ground up. Managed technical support and maintenance for company-owned mobile devices and computers. Helped prevent security intrusions by quickly installing new software.

MERCHANDISE MANAGER • BAYTOWN HYUNDAI • AUG 2019 - CURRENT

Photograph all the important features in an appealing way. Writing the descriptions and setting up keywords for SEO purposes. Keeping all photography and computer equipment in good working order.

CERTIFIED MASTER SALES CONSULTANT • BAYTOWN HYUNDAI • MAR 2016 - AUG 2019

Overcome customer objections with successful product demonstrations and persuasive communication skills. Determined customer need based on face-to-face meetings. Responded quickly to customer concerns or request.

PROJECT MANAGER / LEAD DESIGNER • KOLBREE MEDIA • FEB 2013 - FEB 2015

Meeting with potential clients, Making sales. Managing accounts, overseeing the overall production of the project. Presented design work to clients and internal stakeholders to ensure quality. Oversee project from beginning to end handling all subcontract work.

EDUCATION

ASSOCIATES • JUN 2024 • FULL SAIL UNIVERSITY

CERTIFICATION • OCT 2024 • GOOGLE IT SUPPORT



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